



DLD&S, located at van Cleeffkade 9, 1431 BA Aalsmeer, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://www.dldands.com>

van Cleeffkade 9, 1431 BA Aalsmeer

+31(0)630734263

Personal data that we process

DLD&S processes your personal data because you use our services and/or because you provide them to us yourself.

Below you will find an overview of the personal data that we process:

- Name and e-mail address
- Other personal data that you actively provide, for example by using the information form on this website, in correspondence and by telephone
- Bank account number

Special and/or sensitive personal data that we process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old. Unless they have parental or guardian permission. However, we cannot check whether a visitor is older than 16. We therefore advise parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this permission, please contact us at info@dldands.com and we will delete this information.

For what purpose and on what basis do we process personal data

DLD&S processes your personal data for the following purposes:

- Handling your payment
- To be able to call or e-mail you if this is necessary to be able to carry out our services
- To deliver goods and services to you

Automated decision making

DLD&S takes no responsibility decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without involving a person (for example a DLD&S employee). DLD&S uses the following computer programs or systems:

How long do we keep personal data

DLD&S does not store your personal data for longer than is strictly necessary to realize the purposes for which your data is collected. We use the following retention periods for the following (categories) of personal data:

Sharing personal data with third parties

DLD&S only provides to third parties and only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use.

DLD&S does not use cookies or similar techniques.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by DLD&S and you have the right to data portability. This means that you can submit a request to us to send the personal data we have about you in a computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@dldands.com.

To ensure that the request for access has been made by you, we ask you to send a copy of your proof of identity with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) black in this copy. This is to protect your privacy. We will respond to your request as soon as possible, but within four weeks.

DLD&S would also like to point out that you have the opportunity to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can do this via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

DLD&S takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not properly secured or there are indications of misuse, please contact our customer service or via info@dldands.com